

**SECTION .0800 – NOTICE TO APPLICANT: RECIPIENT: AUTHORIZED REPRESENTATIVE**

**10A NCAC 71R .0801 NOTIFICATION TIME FRAMES**

- (a) The agency shall ensure that the notice of the eligibility decision on the applicant's request for service(s) is delivered to the client or mailed and postmarked no later than 15 calendar days after the eligibility decision is made or within 30 calendar days of the date of application, whichever comes first.
- (b) For additional services requested after the initial application, but while the recipient is still receiving service(s), the agency shall deliver notice to the client or mail and postmark the notice no later than 15 calendar days after the date the mailed request is received in the agency.
- (c) Time frames for termination or modification of services are provided in G.S. 108A-79.
- (d) Notice of termination may be given or sent on the day of termination, in the following circumstances:
  - (1) The agency receives a written statement, signed by the recipient or his/her representative requesting that the services be terminated because they are no longer needed or wanted;
  - (2) The recipient has been admitted to an institution and is no longer able to avail himself/herself to the service(s); or
  - (3) The recipient has moved to another county or state.

*History Note: Authority G.S. 143B-153;  
Eff. July 1, 1983;  
Amended Eff. November 1, 2007;  
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. May 20, 2017.*